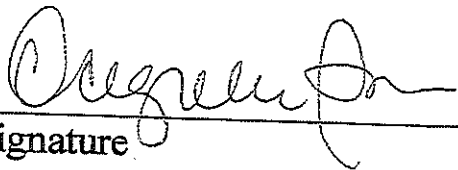


**CERTIFICATION
OF POSTING OSHA NOTIFICATION
OF EMPLOYER REPORTED INCIDENT**

Activity No.: 1110702
Date of Posting: 7/11/2016
Date Copy Given to
an Employee Representative: 7/11/2016 (Sarah Norderoy)

On behalf of the employer, I certify that a copy of the letter received from the Occupational Safety and Health Administration (OSHA) has been posted in a conspicuous place, where all affected employees will have notice or near such location where the incident occurred, and such notice has been given to each authorized representative of affected employees, if any. This notice was or will be posted for a minimum of ten (10) working days or until any hazardous condition(s) found are corrected.


Signature

Sr. Ramp Manager
Title

Ana Oceguera
Employer/Establishment name

U.S. Department of Labor Occupational Safety and Health Administration

Houston North Area Office
609 S. Loop 336 West
Conroe, Texas 77304
Phone: (936) 760-3800 Fax: (936) 760-3327
Email: OSHAHoustonNorth@dol.gov
www.osha.gov



July 11, 2016

Kevin Summerlin
United Airlines, Inc.
3500 North Terminal Road
Houston, TX 77032

Dear Kevin Summerlin:

This letter is to follow up the conversation we had on July 11, 2016 in reference to the employee injury that occurred on July 7, 2016 at your worksite. I wanted to remind you that there are some important steps you should now be taking to ensure the safety of your workers and avoid the need for an OSHA inspection.

In most cases, a serious injury indicates the presence of workplace hazards that threaten the health and safety of other workers. OSHA is very concerned that additional employees at your worksite are at risk of being injured. While this letter is not a citation, and we do not intend to conduct an inspection at this time, **we ask that you immediately conduct your own investigation into the incident and make any necessary changes to avoid further incidents.**

Please complete each of the following by July 18, 2016:

- Conduct an incident investigation (see Attachment A)
- Document findings and send corrective actions to (936) 760-3327 or OSHAHoustonNorth@dol.gov
- Post a copy of this letter where employees can readily review it
- Fax or email a copy of the signed Certificate of Posting (Attachment B) to (936) 760-3327 or OSHAHoustonNorth@dol.gov

If we do not receive a response from you by July 18, 2016 indicating the actions you have taken, your worksite may be considered for an immediate on-site inspection.

The goal of your incident investigation will be to identify both the immediate and the underlying causes of the incident. To assist you in conducting an effective investigation, I have attached a guide you can use in identifying the root causes of the incident and taking the necessary steps to ensure your employees are protected from future injuries. Additional resources are available at <http://www.osha.gov/dcsp/products/topics/incidentinvestigation/index.html>.

Please note that it is against the law for employers to retaliate or discriminate in any way against an employee for raising safety and health issues or for exercising their rights under the OSHA law. This includes the right to report a work-related injury or illness to their employer, or to contact OSHA.

After correcting any immediate hazards, small and medium-sized businesses may be interested in requesting free, confidential assistance from the Texas Occupational Safety and Health Consultation Program (OSHCON). Consultants from OSHCON will work with you to identify workplace hazards, provide advice on compliance with OSHA standards, and assist you in establishing a safety and health management program. These services are separate from enforcement and do not result in penalties or citations. For more information, go to www.txoshcon.com or call 800-687-7080 to reach OSHCON program representatives. A pamphlet detailing the on-site consultation program is also available at www.osha.gov/Publications/3357consultation-sm.pdf.

If you have any questions, please email me at OSHAHoustonNorth@dol.gov or call me at 936-760-3800. Your support and interest in the safety and health of your employees is appreciated.

Sincerely,



for Joann J. Figueroa
Area Director